



October 31, 1995

Spiderman's Professional Services, Inc.
855 Cody Lane
Pensacola, Fl 32514

Dear Mr. Mulholland,

I would like to take this opportunity to thank you and your firm for the superior manner in which you sealed and weatherproofed the exterior of our property located at 101 Wallace Memorial Drive.

As you know, the building has a Dryvit exterior finish, which has been a source of constant leaks and resultant tenant dissatisfaction, as well as continuing interior damage and deterioration. Previous contractor's attempts to resolve these problems were ineffective.

Your firm not only performed the project quickly and within budget, but effectively eliminated all leaks the first time. We have had the Sonneborn exterior which you applied on the building for approximately 4 months, during which time we have experienced 2 hurricanes as well as the frequent heavy afternoon showers consistent with Mobile's sub-tropical summers. We have had one small leak during all of this inclement weather, which your crew repaired promptly at no cost.

Based on my experience, I would recommend your firm to anyone requiring an effective resolution to exterior leaks and subsequent exterior repair.

Sincerely,

Steven H. Crenshaw, CHE
Director of Facilities &
Safety Management

205/460-5280
3715 Dauphin Street
Suite 700
Mobile, Alabama 36608

