

April 18, 2000.

Spiderman Mulholland
Spiderman's & ITA Systems, Inc.
855 Cody Lane
Pensacola, FL 32514

Dear Spiderman,

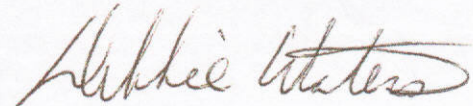
Eden Owners Association would like to thank you for your assistance over the years with water leaks in our building and the failure of the stucco on our Phase II, elevator shaft.

When Phase I had evidence of water intrusion, you were able to stop the leaks when no one else could. As Phase II was built, you were able to stop all serious penthouse leaks in the roof's skylights and parapet walls.

Approximately three years after the completion of Phase II you performed a stucco inspection. You were able to convince all interested experts involved, including bank officials, that the sixteen stories of hard coat stucco walls had to be taken down and replaced. Your expertise and solid documentation in your ITA report enabled me to have all repairs paid for by the contractor, even though the building was five years old.

I have enjoyed working with you on the above projects and appreciate the professional manner you approach complex issues. Our thank to you and your staff of expert professionals.

Sincerely,



Debbie Waters
General Manager

DW:ssst

